

20 March 2020

## Update on COVID-19 in Rwanda

The Rwandan Ministry of Health has issued a statement on COVID-19 measures in the country, which you can read below.

Please see the document below, courtesy of DLA Piper Africa, and Equity Juris Chambers.



### REPUBLIC OF RWANDA

#### Statement on New Measures to Prevent COVID-19 Coronavirus Transmission

14 March 2020

Following assessment by the Ministry of Health, the following measures shall be observed for an initial period of two weeks in order to further strengthen the country's ability to mitigate the risk of COVID-19 coronavirus transmission:

- Places of worship are closed from Sunday 15 March 2020, with prayers to be conducted from home
- Schools and higher education institutions (both public and private) shall close on Monday 16 March 2020
- Employees should be permitted to work from home wherever possible, in consultation with their employers
- Large gatherings such as weddings and sporting events are to be postponed, and the number of people attending burial ceremonies should be minimised
- Businesses and restaurants continue to operate, but adequate distance between customers must be maintained (at least 1 meter)
- Unnecessary movements should be avoided, and public transport must not be overcrowded

Hand hygiene and social distancing are the only effective methods of preventing transmission of coronavirus. Citizens are therefore reminded of the critical importance of frequent hand washing and of avoiding unnecessary physical contact with others. Ordinary soap is the most effective product for hand-washing, followed by alcohol-based sanitizer. The use of face masks is only recommended for patients and those in direct contact with patients.

Any person with the classic symptoms of COVID-19 coronavirus (dry cough, high fever) should stay at home and call the toll-free number 114 for further guidance, or consult a Community Health Worker.

By carefully following these instructions, every single one of us is making an invaluable contribution to protecting our country and our people.



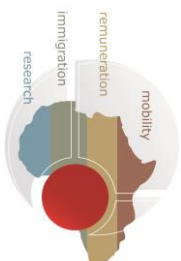
MINISTRY OF HEALTH  
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Directors: R Stegmann, A Stegmann, T. Hickmann (Non-Exec)



The Rwandan National Intelligence and Security Service has issued its own statement, which is below.

REPUBLIC OF RWANDA



NATIONAL INTELLIGENCE AND SECURITY SERVICE  
DIRECTORATE GENERAL OF IMMIGRATION AND EMIGRATION

**PUBLIC NOTICE**

**March 17, 2020**

Following the Ministry of Health's public notice on measures to prevent the spread of COVID-19, the Directorate General of Immigration and Emigration (DGIE) would like to urge the general public to use its online services through Irembo or DGIE online platforms.

For services that require to visit our offices, please contact us for further guidance and assistance as below:

Service	Telephone #	Email
Passports	+250 722159372	<a href="mailto:production@migration.gov.rw">production@migration.gov.rw</a>
	+250 722174611	
	+250 726793398	
Visa and Permits	+250 722177437	<a href="mailto:visa@migration.gov.rw">visa@migration.gov.rw</a>
	+250 726791803	
	+250 722176767	
Refugee Travel Documents	+250 722171859	<a href="mailto:refugee@migration.gov.rw">refugee@migration.gov.rw</a>
Laissez Passer	+250 722158692	<a href="mailto:laissezpasser@migration.gov.rw">laissezpasser@migration.gov.rw</a>
	+250 722173667	
	+250 726792296	
Other issues and courier	+250 726791980	<a href="mailto:info@migration.gov.rw">info@migration.gov.rw</a>
	+250 788152222	

Regarding general inquiry on our services, please visit DGIE website [www.migration.gov.rw](http://www.migration.gov.rw) or [www.irembo.gov.rw](http://www.irembo.gov.rw) to login to Irembo. You may also contact us via social media platforms :

- Twitter : @Rwandamigration
- Facebook : RwandaImmigration

**END**

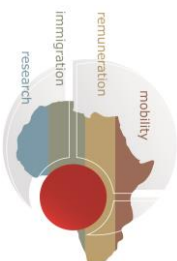



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## Government changes

The Government of Rwanda [is implementing](#) public health measures to prevent the spread of COVID-19 and has postponed all large gathering. On March 18, 2020, the Government of Rwanda announced the suspension of all arriving and departing flights from Rwanda starting on Friday, March 20 at midnight (23:59).

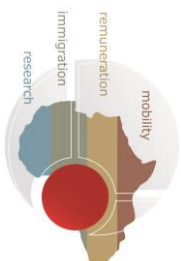
## At Relocation Africa

We are taking every effort to ensure the continued safety of our staff and our clients. We are monitoring the situation daily, and will react accordingly, following our contingency plans.

We have made numerous adjustments to the way we do business day-to-day, including implementing new policies around the way we receive parcels at our office, substituting meetings at the office for video calls, educating our team on how to stay safe in the workplace, purchasing disinfecting agents for our workspaces, and developing a self-isolation policy in case our staff contract COVID-19.

We are committed to following the guidelines as set out by the World Health Organization, as well as the South African Department of Health, and the broader government. We will update our clients and business partners if we make relevant changes to our operations, as necessary.

To keep up-to-date with advice on COVID-19 from the World Health Organization, [click here](#). Stay safe. We wish you well.



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